

Be prepared for your appointment

By Cindy Braley, Clinic Manager

Being prepared to visit your provider from scheduling the appointment to checking-out is important.

When making your appointment, a brief explanation needs to be given to the receptionist. Appointment times are limited and this allows an appropriate time slot with adequate time allotted.

Every time you check in for an appointment, a lot of information is verified. Some of the information we verify every visit include name, address, contact phone number and date of birth. We also verify insurance information and eligibility. We need to make sure we have the right person. For example, some people have the same name. A reliable contact phone number ensures that the patient can be reached for test results and follow up care. Insurance updates are necessary so they are properly billed.

Some insurance companies also require the patient to pay a copay; which is the patient's portion of the visit determined by the insurance company. This is collected at time of check in.

Please bring a list of your medications or all your medications in their bottles for review. This helps keep your medical record up to date. This includes prescriptions, over the counter medicines, herbal remedies, and vitamins.

We want our patients to get the most from their healthcare visit. Your involvement with being prepared will help the entire process go smoothly.

Please contact Republic Medical Clinic at 509-775-3153 or Curlew Medical Clinic at 509-779-4049 to schedule your appointment.

Prior Hospital Happenings available at <http://www.fcphd.org/news.html>

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